

# CJST 339: Conflict Management and Negotiation

Develops a biblical and practical understanding of conflict. Students examine the conflict cycle, styles of conflict management, and intervention strategies for resolving conflict. Special focus is given to the leader's pivotal role in managing conflict, using conflict for positive change, and setting the cultural climate conducive for addressing conflict. The roles of mediation, arbitration, and negotiation also are examined. Cross listed with HRDV 340.

**Credits:** 3

**Program:** Criminal Justice